

HP Software-as-a-Service(SaaS)

Global Points of Presence List



Business Availability Centre(BAC) Points of Presence(POP) Overview

HP Software-as-a-Service accelerates the deployment and return on investment of your Business Availability Center of Excellence by leveraging our infrastructure, operations and expertise. The service enables you to focus on critical IT and business initiatives rather than day-to-day system administration, and streamlines your application management processes.

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- Jump-start your implementation using our pre-deployed, high-availability HP Business Availability Center system.
- Configure and modify the views, monitors, alerts and reports based on your specific customer requirements.
- Script your business processes and modify them as needed.
- Provide initial training and on-going mentoring based on proven best practices.
- (Optional) Migrate your configuration and data to your in-house environment when you are ready.

Software-as-a-Service for Business Availability Center gives you the opportunity to monitor from fully managed Points of Presence (POPs). With numerous POPs available in North America, Australia, Europe and Asia, Managed Services for Business Availability Center offers the most extensive geographical coverage available so you can understand the unique experience of all your global customers.

Types of POPs

Fixed POPs: HP's infrastructure of POPs consists of permanent locations throughout four continents. These POPs are available immediately to all customers. You can choose from packages that include any number or combination of these POPs.

Software-as-a-Service Private POPs: For customers who need to monitor from behind a firewall, or who want an exact last-mile measurement, Software-as-a-Service Private POPs are the solution. A Private POP is a Software-as-a-Service for Business Availability Center Agent installed on an internal machine that sends performance and availability data to the central Software-as-a-Service for Business Availability Center data repository. HP will work with the customer to install and run scripts from their location.

The following is a list of our Fixed POPs.

Western US:	Host:	Asia:	Host:
Los Angeles, CA	AT&T	Bangkok, Thailand	Loxinfo
Los Angeles, CA	UUNet	Beijing, China	CNC
San Francisco, CA	AT&T	Hong Kong	PCCW
San Jose, CA	Qwest	Kuala Lumpur, Malaysia	Cordoda
Santa Clara, CA	UUNet	Manila, Philippines	Globe
Seattle, WA	AT&T	Mumbai, India	Satyam
Seattle, WA	Exodus	Seoul, Korea	Enterprise Network (ENI)
Seattle, WA	UUNet	Shanghai, China	China Telecom
Tacoma, WA	Sprint	Singapore	SingTel
		Taipei, Taiwan	SingTel
		Tokyo, Japan	NTT
Southeast US:	Host:	Europe:	Host:
Atlanta, GA	AT&T	Amsterdam, Neth.	MCI
Charlotte, NC	AT&T	Amsterdam, Neth.	Colt
Orlando, FL	AT&T	Brussels, Belgium	SkyNet
		Brussels, Belgium	MCI
Central US:	Host:	Copenhagen, Denmark	Colt
Dallas, TX	AT&T	Frankfurt, Germany	MCI
Dallas, TX	Qwest	Helsinki, Finland	Tele1
Dallas, TX	Sprint	London, UK	GXNetworks
Chicago, IL	AT&T	London, UK	EasyNet
Chicago, IL	UUNet		
Cleveland, OH	AT&T		

Northeast US:	Host:	London, UK	Interoute
Boston, MA	Exodus	London, UK	Telecity
Boston, MA	Qwest	London, UK	UUNet
Boston, MA	MCI	Madrid, Spain	Telefonica
Hamilton, NJ	AT&T	Cagliari, Italy	Tiscali
New York, NY	Exodus	Milan, Italy	MCI
New York, NY	UUNet	Rome, Italy	Tiscali
Newark, NJ	Qwest	Muenster, Germany	DeutscheTelekom
Philadelphia, PA	Netaxs	Muenster, Germany	Globe
Washington DC	Exodus	Munich, Germany	Colt
Washington DC	AT&T	Oslo, Norway	Telenor
Washington DC	UUNet	Oslo, Norway	MCI
		Paris, France	Colt
		Paris, France	France Telecom
Australia:	Host:	Paris, France	Telecity
Melbourne	Optus	Stockholm, Sweden	MCI
Sydney	Optus	Zurich, Switzerland	SW Cable&Wireless
Canada:	Host:	Middle East:	Host:
Toronto	Telus	Haifa, Israel	Netvision
Vancouver	Telus		
		Latin America:	Host:
		Mexico City, Mexico	Telefonica
		Sao Paulo, Brazil	Telefonica

Migration to In-House (Optional)

For organizations who would like to deploy Business Availability Center in-house, Software-as-a-Service offers the option to begin with the Software-as-a-Service and migrate to an in-house deployment when ready. By starting with Managed Software Solutions, you receive faster time to value and are able to fully train internal resources to take ownership of your Business Availability Center deployment. HP oversees the transition and, using automated tools, is able to migrate the data and configurations to your environment in a few weeks. The migration includes:

- Sizing and hardware recommendations
- Migration of data and configurations
- Knowledge transfer on managing Business Availability Center servers and buses.

Software-as-a-Service for Business Availability Center

Software-as-a-Service offers you a full deployment of your Business Availability Center of Excellence, monitored around the clock by HP's expert team. You can use as much or as little of HP Business Availability Center as you want initially, enabling you to cost effectively grow your implementation over time. And, when you are ready to transition to your own in-house deployment, HP offers you the flexibility to migrate your configurations and data.

Software-as-a-Service procures all hardware, software and storage needed to deploy HP Business Availability Center applications. HP has built a redundant architecture and backs up all data at regular intervals. To ensure the highest possible availability and performance, HP monitors its applications using industry-leading system monitors and end user experience monitors (Business Process Monitors). All upgrades are performed behind the scenes.

Software-as-a-Service includes:

- All required hardware, software and storage
- Ability to add hardware, software and store on demand
- Redundant architecture for high availability
- Support for all HP Business Availability Center applications
- Seamless upgrades and patches